



**[Name of Water System]
[Mailing Address of Water
System]
[Year] Consumer Confidence
Report**

INTRODUCTION

This is the first annual water quality report of the [Water System] serving [town, city, etc...]. This annual report is intended to provide you with important information about your drinking water. We know that you count on us for a safe and reliable supply of water every day, and we are dedicated to providing the highest quality of service to you.

THE CONTENTS OF THIS REPORT

The Safe Drinking Water Act mandates the State of Maine, along with the Environmental Protection Agency (EPA), to establish and enforce minimum drinking water standards. These standards set limits on certain biological, radioactive, organic and inorganic substances sometimes found in drinking water. The limits set on these standards are known as MCLs, Maximum Contaminant Levels. Two types of standards have been established. Primary Standards set achievable levels of drinking water quality to protect your health. Secondary Standards provide guidelines regarding the taste, odor, color, and other aesthetic aspects of your drinking water which do not present a health risk. Listed on the following pages are the results of the System's regular testing, which provides the test results for both Primary and Secondary Standards. In [Year] all substances tested met both Primary and Secondary Standards within the levels established by the EPA and the State of Maine.

The [Year] testing results indicate [Water System] meets or surpasses all state and federal requirements.

WATER QUALITY

We ensure that your water is safe through regular monitoring and testing of water quality. These tests are conducted by Maine State Health and Environmental Testing Laboratory and [Private Lab, if applicable], State certified

testing laboratories. This report shows a comprehensive summary of the laboratory test results for the constituents we regularly monitor in your water supply. Responsibility for maintaining water quality resides with our staff of certified water treatment plant operators, licensed by the State of Maine Department of Human Services.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming. *Pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and can also come from gas stations, urban runoff, and septic systems. Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

WATER SUPPLY/SOURCE INFORMATION

[SURFACE WATER SOURCE]

[Name of Lake or Pond] has served as the primary water supply for the area since [start up year]. The nearby surface water of [Name of Lake or Pond] was added to the system as the demand for water increased. [Name of Lake or Pond] is used as an emergency source in time of drought. Since the beginning of the water

system, the utility has realized the importance of protecting these water supplies. Together with the [city or town names], we maintain an active monitoring program on all land use activity in the watershed. Our goal is to maintain excellent quality water supplies for ourselves and future generations.

[GROUND WATER SOURCE]

The [Water System] uses a ground water as its water source. There are [] wells located [specific location, street address, etc.]. The wells are [drilled, dug or gravel packed ... please describe wells].

To ensure the quality of your source water, the treatment techniques used by this water utility include: [Describe water treatment and disinfection ...].

SOURCE WATER ASSESSMENT

The Maine Drinking Water Program (DWP) has evaluated all public water supplies as part of the Source Water Assessment Program (SWAP). The assessments included geology, hydrology, land uses, water testing information, and the extent of land ownership or protection by local ordinance to see how likely our drinking water source is to being contaminated by human activities in the future. Assessment results are available at public water suppliers, town offices, and the DWP. For more information on the SWAP, you may contact the DWP at telephone (207) 287-2070.

WATER SYSTEM DATA

Your water supply and distribution system includes over [] miles of water main. The system served [] customers in [year] and provides fire protection service through [] hydrants. In the last twelve months, we have produced and delivered over [] gallons of water. That's an average of [] gallons each day. The system also maintains [] gallons in our [] storage tanks. During the summer season the [Name or identifier] Tank is filled adding to the systems capacity. This storage allows us to meet peak system demand periods and maintain an adequate supply during fire fighting activities.

HIGHLIGHTS OF [Year]

This was a busy year for the [Water System]. In addition to our regular maintenance and

repair work on the system, the distribution crew continues to replace galvanized pipe which have been the source of some water quality concerns. [Describe system improvements, etc... during the year of the report].

FUTURE PLANS AND NEEDS

The [Water System] continues to anticipate the current and future needs of the system. [Describe forthcoming system improvements, etc...].

OTHER IMPORTANT INFORMATION

This report is only a summary of our activities during the past year. If you have any questions about your water quality, the information contained in this report, or your water service in general, please call us at our business office at (207) [telephone number] (8:00 AM to 5:00 PM) or the Treatment Facility at (207) [telephone number] (7:00 AM to 3:30 PM) during normal business hours. Board of Trustee Meetings, open to the public, are typically held [date] of each month at [time] at [location of meeting]. You may also direct questions to the Maine Department of Human Services Drinking Water Program at (207) 287-2070 or the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

EMPLOYEES

[] – Office Manager

[] – Superintendent

[] – Certified Water Operator

Office [telephone number, e:mail address and/or web site]